### Using Microworlds to Support Dynamic Human Reliability Analysis

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### The Challenge – Studying Operators

- NPP control room studies are typically large scale endeavors (Ulrich, Werner, & Boring, 2016)
  - Performed at the plant or in a **full-scope simulator** (HSSL)
    - At INL we focus on control room modernization
  - **Expensive** require SMEs and technical expertise to run simulator
  - Fast-paced due to limited time operators are available
  - Highly applied due to collaboration with utilities
  - Challenging to get sufficient operator sample sizes
  - Complex and confounded environment that limits experimental control
- Microworlds offer an alternative approach to gather human performance data







#### Microworlds

- Microworlds "...reproduce important characteristics of real situations while leaving open the possibility of manipulation and experimental control" (Funke, 1993)
  - Simplified simulator of a process like nuclear power control
- Current nuclear-related microworlds
  - DURESS II (Vicente et al., 1995; Vicente et al., 1996)
  - Microsimulator (Dyre et al., 2013)







### New INL Microworld: Rancor

- Overall Task Transition the plant from shutdown to online electrical power production
  - Several subtasks required to achieve goal
  - Gamified revenue generation
  - Designed to be easy for students to learn and use
  - Model simplified process control (Rankine Cycle) simulation
- Rationale Reduced complexity affords
  - Using less experienced participants
  - Quick administration shorter task durations
  - Experimental control
- Data Sources
  - Parameter logging
  - Event coding (modes operations = tasks)
  - Human actions
  - Integrated with eye tracking for time synchronization



#### **Rancor Microworld Interface**





### **Rancor Microworld – Alarm Region**





#### **Rancor Microworld – Graphical System Depiction**





#### **Rancor Microworld - Controls**





#### **Rancor Microworld - Modes**





### **Prior Research Efforts**

- Can students use the microworld?
  - Performance → Yes
- Does domain specific knowledge affects performance? → Yes
  - Students versus Steam Plant Operators
- Are meaningful results generated for cognitive constructs? → Yes
  - Attention
  - Situation Awareness
  - Workload







### **Active Research Efforts**

# How do we generalize microworld human performance data to the nuclear industry?

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•Can student data inform research on operators and control rooms?

•More specific – can we investigate HRA concepts such as the PSF experience/training?

#### Goals

•Validate the simulation with operators to determine face validity

- **Hypothesis** the microworld is representative
- •Examine how students and operators compare (experience/training)
  - **Hypothesis** Operators will demonstrate better performance
  - Examined a number of variables:
    - Performance (process values)
    - Subjective ratings
    - Attention
    - Situation Awareness

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### **Experience/Training Comparison**

#### Participants

- Six licensed operators participating in an operator-in-the-loop study on a new Turbine Control System
- Each operator completed two-year-full-time licensing classes from the same U.S. NPP

#### Protocol

- 4 trials (2 training, 2 experimental\*)
- Each 8 minute trial required the operators to transition the NPP from a shutdown to electrical power production state
- After completing the experimental trials, the operators were debriefed and completed a short questionnaire aimed at gathering their impressions of the simulation

\*Prior experiments used 6 experimental, but time constraints for operators allow for only 2



### **Qualitative Results**

- Operators reported the microworld was representative of the process
  - "General theory is good, operationally need procedures and all the other stuff that goes on behind the scenes"
  - "Secondary plant was well designed as far as feed flow, steam gen level and secondary pressure response"
  - "...involves applying a heat source, have to feed flow, and have steam generators – its pretty good and it is like a simulator"
- Noted some differences from the actual process
  - "...the numbers for Thot, so there are some extra things you don't need. Megawatts, efficiency, and reactivity themselves don't help me meet the goal"



#### **Performance Data Results**

Operators consistently demonstrated better performance over 2 experimental trials

 In line with extensive prior HRA research on experience/training PSF



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### **Preliminary Conclusions**

#### Promising preliminary results

- The operators performed better than students as expected
- The operator reported the microworld was representative
- Still not enough data to make any concrete conclusions
  - Data collection is ongoing
    - Last month two more operators were sampled

#### Limitations

– Limited number of trials and measures (no eye tracking)



### **Future Directions**

#### Future Directions

- Gather data to support
  - HEP estimates
  - Performance timing data (see yesterday's talk on GOMS-HRA)
  - Compare analog and digital formats
  - Support Dynamic HRA
    - Detailed data gathering to support subtask modeling and decision making
- Sampling other areas of expertise
  - Oil and gas
  - Adapting system to other models
- Integrate with other ANIME tools → Test analog and digital humanmachine interfaces
  - TEJUN
  - GAIYO



### **TEJUN-GAIYO Comparing Analog and Digital**

- Advanced Nuclear Interface Modelling Environment (ANIME, アニメ)
  - Windows (Visual Studio and WPF) based interface prototyping environment
  - Collection of library and controls
  - Can couple to simulator vendor models (various GSE and WSC simulators) or run in standalone mode (Rancor)
- Next step: Compare operator performance using all digital controls
  - Task Engine for Job and User Notification (TEJUN, 手順)
    - Computer-based procedure authoring system
    - Markdown based procedure input in native 2 column format
  - Graphical Augmentation Interface for Yoked Overviews (GAIYO, 概要)
    - Dynamic Task based overview display
    - Tracks procedure completion to dynamically display current digital indication and controls



### TEJUN

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#### GAIYO



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### Conclusions

# Rancor microworld holds great utility for gathering operator performance data to inform HRA

 Complements large data gathering efforts like SACADA and HuREX by allowing first principles research

- Allows more precise control of scenarios and interfaces than is possible in full-scope simulator
- Possible to gather large samples of student operators
  - More conclusive statistical findings than small sample operator-in-theloop studies possible at INL
  - Flag areas of interest for subsequent full-scope simulator studies with actual operators

•Results show promise in generalizing results from less experienced operators

•As new microworlds are developed, they provide a much-needed platform to investigate human performance outside nuclear

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